

Staff and Client Surveys



ARE YOU IN NEED OF A BUSINESS REALITY CHECK?

Learning what is most important to your team and your clients is critical for business success. After all, acquiring new clients and employees is 10 times more difficult and expensive than retaining existing ones. CCG offer a unique client and staff survey program which will assist your practice in pursuing greatness and increasing feedback frequency. We strongly believe that all performance, perceptions, and employee and customer information can and should be measured. Designed with the large or small business in mind, our online surveys allow for complete customisation of questions and data collection, allowing you to analyse your performance against your business goals.

Our Practice Fitness consultants will support you to effectively utilise the information gained and implement strategies for change and growth. See your systems and relationships improve, making your practice more efficient and profitable for all.



Practice Fitness

Getting to the heart of business success



Call a Practice Fitness Coach today on 07 3289 1900

www.avnrc.com.au | enquiries@avnrc.com.au

Staff and Client Surveys

Make the decision today to uncover greater opportunities in your practice through staff and client surveys. Once you have completed this order form a CCG consultant will contact you to start working on your suite of personalised and user-friendly online surveys.

Order Form

Please tick your choice of survey

	Survey Type	Number of Surveys	Costs
	Single staff survey	1	\$753.50
	Yearly subscription	4	\$2200
	Single client survey	1	\$1320 (up to 1000 clients) > 1001 & < 2000 \$3.00 per survey > 2001 and over \$1.65 per survey
	Yearly subscription	4	\$2750 (up to 1000 clients) > 1001 & < 2000 \$3.00 per survey > 2001 and over \$1.65 per survey

All costs include a final report, full analysis, recommendations and a telephone consultation of up to two hours with a CCG Consultant.

Important Information

Prices include GST. Staff surveys are live for a period of one month. Client surveys are live for a period of three months. Additional debriefing and consultation costs are charged at \$165/hour. All prices are shown in Australian dollars. Be sure to discuss the redemption of your Provet Plus Points with your Business Account Manager. Call a Practice Fitness Coach today on 07 3289 1900.

Contact Name:

Practice Name:

Email:

Phone:

Fax:

Number of staff:

Approximate number of clients:

Name (to appear on invoice):

Postal address (for invoice and receipt):

Credit card type: Visa

Mastercard

Cardholder Name:

Card number:

Expiry: /

Amount:

Signature:

Fax back this form now to +61 73289 2005